

Scanlon Associates  
**Drug Pak**  
Software Suite

Premier Drug and Alcohol Testing Management

**With the DrugPak Software Suite you can substantially improve service, reduce labor, and compete with national providers by offering sophisticated client services.**

Friendly, Complete TPA/MRO Test Management  
Test Result Reporting via Web, Email, Fax, or Voice  
Electronic Import of Results from Labs and MROs  
CCF and Document Imaging  
Flexible Automated Billing

The DrugPak Software Suite is a modular system specifically designed to enhance the productivity of every TPA and MRO office. From basic record keeping and reporting to electronic processing of results, the DrugPak Software Suite has something to help everyone involved in a drug testing business. The DrugPak Software Suite will significantly reduce labor and enable you to provide faster service to your customers. It also provides all the management tools necessary to make operating a drug testing business a snap!

## *The Complete Solution for Every TPA/MRO Office!*

Scanlon Associates has been providing the drug and alcohol testing community with quality software since 1988. Great software is the cornerstone of a successful and profitable drug testing operation. Our outstanding software is supported by outstanding service! We will help your business grow by offering all the tools and support you need to run an efficient and trouble-free operation. That is our commitment to you.

## W h a t o u r c u s t o m e r s h a v e t o s a y :

"Scanlon Associates has been instrumental in the growth of our business. I couldn't imagine acquiring an account like Pfizer without the great software and service provided by them. It was amazing how easy it was. I could not be more happy."

--Sam Perez, TPA/MRO Service

"DrugPak is the one tool that makes it possible for us to provide full, fast, and efficient TPA services to employers with 1000 or more CDL employees in 12 states, all without having to expand our staff. We're sure we can more than double our output without increasing staff. When you take a good look at the software, the real-time support, and compare the costs, the others don't measure up."

--Alan Edelburg, TPA Service

"It's obvious that you take our specific feedback and use it. Customer service is better at Scanlon than any company (not just software) that we have ever dealt with. Your product is superior as well. Thanks for listening to us and implementing our ideas."

--Lisa Kunz, TPA/MRO Service

"Thank you so much for coming to our rescue in our time of crisis. Without your timely assistance, our business would have suffered considerable setbacks. All of us at DriverCheck recognize the extra efforts you made on our behalf, and regret having infringed on your holiday."

--Maggie Dunnet, TPA/MRO Service

"Thanks so much for your warm hospitality and the greatest training program I've ever attended! DrugPak came alive for me in those sessions ... [to me] it is no longer just a piece of software."

--Debbie Marshall, TPA/MRO Service

#1

Our commitment to customer satisfaction, service, and support has made **DrugPak** the leader in drug testing management software. Try it for 30 days with no obligation. Free training is included to ensure your success!

Software that *works*, support that really *helps*.

## Software that *works*, support that really *helps*.

The DrugPak Software Suite consists of seven modules that streamline your business. By purchasing each module separately, you gain the flexibility to build a system that is best suited for your needs while avoiding unnecessary expense. The Main Module is a requirement.

### **Main Module**

This program manages the central database where all records are stored. The Main Module provides all the functions so TPAs can easily administer drug testing services and it offers dozens of activity and management reports. The Main Module is unmatched in ease-of-use and functionality. A demonstration of this module is simply a must-see! Over 1100 of our clients have successfully used DrugPak to manage drug testing programs since 1988.

### **MRO Management**

Useful for both MROs and TPAs, this module imports test results into DrugPak from virtually any source. For MROs, a complete review and verification process is provided including a guide for lab positive interviews. Large employers may also choose this module to import test results from their drug test service provider.

### **DP Live**

This module provides real-time access to test results, donor information, pool lists, and collection sites for end-user client/customers through the Internet. You create login names and passwords and assign the proper privileges for your customers. Then they can immediately retrieve their information using their secure web browser. DP Live provides full time self-service access for your customers.

### **DP Informer**

Informer distributes test results to your customers via email and/or fax. Emailed test results are sent as encrypted attachments in various formats that can be customized for each of your clients. Formats include MS Word, Excel, HTML, PDF, and many others--offering great flexibility to your customers.

### **Facts-on-Demand**

Have customers on the move or with no secure fax or email? Facts-on-Demand allows your customers to call at their convenience to retrieve results immediately using an automated voice, fax, or email.

### **DP Billing**

Create invoices for testing activity in minutes while improving accuracy and providing a very professional appearance. This module is also capable of passing information to Quickbooks and Peachtree for accounts receivable management. DP Billing eliminates data entry into accounting software for dramatic labor savings. DP Billing is the most popular of our add-on modules since accurate billing is an indispensable requirement for every growing, successful business.

### **Document Manager**

Paperless storage of Custody and Control forms and any other documentation for instant retrieval at your fingertips. Affidavits, correspondence, contracts, physical exams, invoices--only limited to your imagination. It even stores files such as Word and PDF!

**For more detailed information about the DrugPak Software Suite, view the demonstrations available on our program CD, or call our sales team to arrange a personally guided tour today!**

30-day  
Free Trial on all  
DrugPak Modules.

Training Included with Trial!

800.321.7826

[www.drugpak.com](http://www.drugpak.com)

[sales@scanlonassociates.com](mailto:sales@scanlonassociates.com)

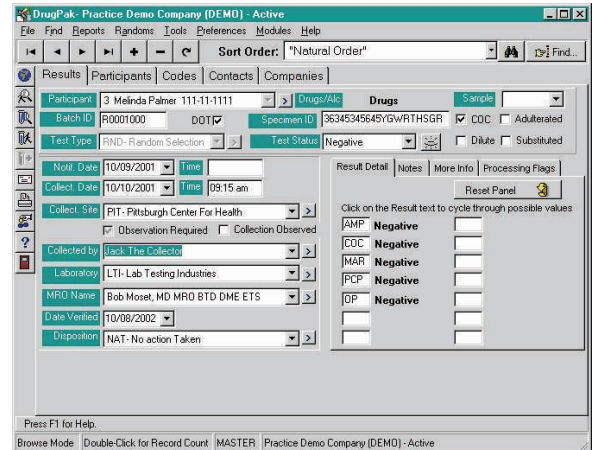
# Scanlon Associates Drug Pak Software Suite

Premier Drug and Alcohol Testing Management

## Main Module

The DrugPak Main Module is the heart of the DrugPak Software Suite. This module contains all the tools to administer a drug testing program with ease and efficiency. Although random selections are a core feature of the Main Module, so are complete record keeping, reporting, and management. From a single company to large-scale multiple consortia, the DrugPak Main Module provides an exceptionally flexible design that will fit perfectly into any drug and alcohol testing program. It is well suited for both DOT-mandated testing or drug-free workplace testing.

DrugPak is a program that you'll be delighted to use year after year. Find out for yourself why DrugPak is the premier choice in drug testing management. Call for your free 30-trial version today, or download a trial version from our website at [www.drugpak.com](http://www.drugpak.com). Once you have your free trial, be sure to contact us for a tour of the software. In 30 minutes we'll have you trained on the software and you'll be ready to use it to administer your own drug testing program!



- ✓ Is specifically designed to handle the unique challenges of TPAs, MROs, and drug testing professionals.
- ✓ Has flexible and defensible random selections with detailed audit reports.
- ✓ Has consortium features that make managing companies a snap-- from two companies to thousands.
- ✓ Meets the most stringent DOT reporting requirements, yet flexible and well-suited for non-regulated testing.
- ✓ Includes a complete set of professional-looking reports for all your reporting requirements.
- ✓ There are no extra charges for the amount of data entered. Store unlimited companies, employees, and tests.
- ✓ Includes six months of software updates and technical support with an experienced and patient staff.
- ✓ Designed, marketed, and supported by the industry's oldest and most trusted software provider for drug and alcohol testing software.

#1

Our commitment to customer satisfaction, service, and support has made **DrugPak** the leader in drug testing management software. Try it for 30 days with no obligation. Free training is included to ensure your success!

Software that *works*, support that really *helps*.

## Software that works, support that really helps.

Random selections are flexible enough for virtually any testing situation. You maintain complete control of the number selected by using a percentage or a fixed number. Reports include "Alternates," "Notification Letters," and "Certification Letters." "Program Statistics" report informs you of YTD information such as average pool, number tested, shortages/overages, and tested percentage.

| SSN         | Selection ID | Name           | Occupation | Test For          |
|-------------|--------------|----------------|------------|-------------------|
| 199-99-9999 | 441          | Arron Bower    | CDL        | Drugs and Alcohol |
| 777-77-7777 | 19904        | Henry Campbell | CDL        | Drugs             |
| 255-55-5555 | 4970         | Andy Jackson   | CDL        | Drugs             |
| 111-11-1111 | 115          | Melinda Palmer | CDL        | Drugs and Alcohol |

- Print File Lists...
- Consortium List
- "Incomplete Results" Report...
- Result Letters...
- Letter to Prospective Employer...
- Follow-Up Test Schedule/Notifications
- Lab Usage Report
- Collection Site Usage Report
- Summary of Drug Testing...
- Activity Summary...
- DOT MIS Forms
- Reprint Random Selection Audit Trail
- Random Selection Program Statistics

The DrugPak Main Module comes with company, lab, collection site, employee, and drug and alcohol result reports plus a number of specially designed reports to meet all of your management needs. Reports come with many options so you can print the information exactly as needed.

All reports have been carefully developed to provide a clear, concise, and professional appearance.

DOT MIS forms include FMCSA, FAA, RSPA, PHMSA, and FTA. A similar but more flexible statistical report is included for non-regulated reporting.

The screenshot shows the 'Participants' tab in the DrugPak software. The record for Participant ID 18, SSN 299-99-9999, is displayed. The name is Janice Howlover. The interface includes a 'Template' section with a checked box for 'Include in Randoms' and an unchecked box for 'Terminated'. The 'Home Base' is set to 'STC- State College, PA' and the 'Occupation' is 'NON- Non-Mandated Worker'. At the bottom, there are checkboxes for various DOT forms: FAA, FMCSA, FRA, FTA, RSPA, and USCG. A 'Pool Group' dropdown menu is also visible.

DrugPak users rave about the simple yet feature-rich design that professionals need. All data entry takes place right on the main screen by clicking on the desired tab. "Hot" buttons give instant access to the most common tasks. "Templates" allow speed entry of data. In short, DrugPak is designed to maximize your efficiency!

30-day  
 Free Trial on all  
**DrugPak** Modules.

Training Included with Trial!

800.321.7826

www.drugpak.com

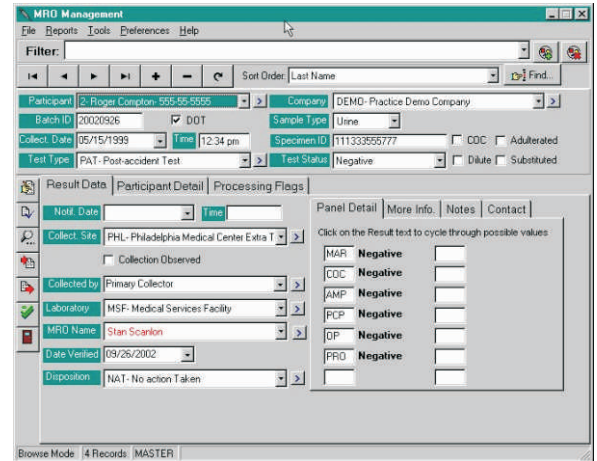
sales@scanlonassociates.com

# Scanlon Associates Drug Pak Software Suite

Premier Drug and Alcohol Testing Management

## Import Drug Test Results With MRO Management

MRO Management saves you time and effort by importing the test results from a computer generated file. Most TPAs/MROs now receive their test results via teleprinter or through software that displays or prints the information. Instead of using these transmission methods, the laboratory can arrange to have the results saved on your PC as a file. This file can then be imported into MRO Management. Verification of the electronic data is done within MRO Management. The results are reviewed, verified as a group, and then permanently stored in DrugPak. This process virtually eliminates the need to do manual data entry.



- ✓ Import results that were produced by laboratories and MROs -- save hundreds of hours each year in data entry!
- ✓ Includes options that allow you to bypass the MRO review process for non-mandated testing.
- ✓ Print worksheets for your MRO with all the necessary information including interview questions and contact tracking.
- ✓ MRO Management displays any errors in tests and lets you easily correct them.
- ✓ No extra fees or hidden charges! Tests come directly from the lab or other partner with no third-party involved.
- ✓ More than 50 laboratories and MRO services are currently supported. Please call Scanlon Associates for a current list.

#1

Our commitment to customer satisfaction, service, and support has made **DrugPak** the leader in drug testing management software. Try it for 30 days with no obligation. Free training is included to ensure your success!

Software that *works*, support that really *helps*.

## Software that works, support that really helps.

Import test results in just a few easy steps. First, select the laboratory test file that you wish to import. MRO Management supports more than 50 laboratories and MRO service companies.

Select an existing layout from the list. The layout determines how the Translation Engine will interpret the file.

Select an Import Layout

LBC\_RTP- LabCorp Research Park

- Require Collection Site
- Require Disposition for Negative
- Require Test Type
- Require Primary Admin. for DOT
- Require Occupation for DOT
- Require Occupation for Non-DOT
- Require Name for DOT
- Require Name for Non-DOT
- Require COC for DOT
- Require COC for Non-DOT
- Require Sample Type

MRO Management is useful for many different office/business environments including MROs, TPAs, and employers. You can designate which data is required when importing results, providing a flexible and safe procedure for both DOT and non-mandated testing.

MRO worksheets provide an easy way for MRO assistants to coordinate positive tests for personal review by the MRO. Each worksheet has all the information from the CCF plus contact information, interview questionnaire, and contact attempt notes. Worksheets may be printed, faxed, or emailed for MROs on the go.

Call Status:  Successful  Unsuccessful  Left Message  Schedule Call-back

| Participant ID | Name         | SSN         | Phone          | DOT / Operating Administrations |
|----------------|--------------|-------------|----------------|---------------------------------|
| 18             | Andy Jackson | 255-55-5555 | (717) 264-2042 | True FMCSA                      |

| Collected  | Test Type            | Test Status | Specimen ID | Import Date | Record # |
|------------|----------------------|-------------|-------------|-------------|----------|
| 05/10/1999 | RND Random Selection | Positive    | 03355577999 | 11/20/02    | 2000     |

Results

WARN COC=P AMP=N PCB=N OP=N

| Contacts    | Code / ID | Description                 | Contact Name    | Phone          | FAX            |
|-------------|-----------|-----------------------------|-----------------|----------------|----------------|
| Company:    | DEMO      | Practice Demo Company       | John Watson     | (814) 238-5103 | (814) 237-4190 |
| Home Base:  | STC       | State College, PA           | Kehh Anderson   | (814) 238-5103 | (814) 237-0420 |
| Laboratory: | MSF       | Medical Services Facility   | Frank Severance | (814) 944-0492 | (814) 944-3354 |
| Call Site:  | PHL       | Philadelphia Medical Center | Dan Davidson    | (215) 895-2342 | (215) 895-8374 |

Chain of Custody: Not received

Correct  Flawed (explain)

Evidence of Tampering:  No  Yes (explain)

| Internal Comments   | Participant File Comments                                 |
|---|---|
| Positive Result for Cocaine (COC): 50.42 ng/ml<br>Result Comment: Positive Results: BENZOYLECGONINE-COCAINE METABOLITES |   |
| Exceptions  | Result Letter Comments                                    |
| (1) COC date is required  | This test was performed in accordance with CFR 49 part 40 |

- Import Lab Results...
- Validate Results
- Batch Verification of Negatives...
- Export Verified Results...

Simply select "Import Lab Results" to start the import process. Correct any mistakes that may have been entered by the laboratory. "Auto-verify" negative tests and export them for reporting. Positives may then be examined on an individual basis.

The MRO Management Module greatly enhances office productivity and reduces reporting time to clients. Hundreds of tests can be processed in minutes with little effort. Take the "work" out of managing drug testing by putting MRO Management to work for you today!

30-day  
Free Trial on all  
**DrugPak** Modules.

Training Included with Trial!

800.321.7826

www.drugpak.com

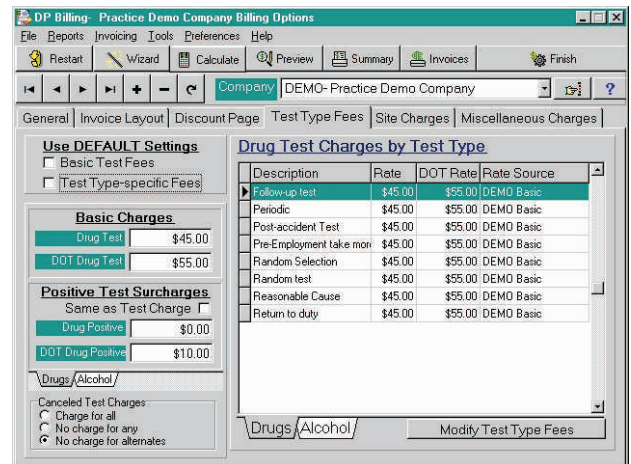
sales@scanlonassociates.com

# Scanlon Associates Drug Pak Software Suite

Premier Drug and Alcohol Testing Management

## Create invoices in Minutes With DP Billing

Using DP Billing, you can cut your billing time from days to minutes. You will no longer need to do "double entry," that is, entering test results in one program and entering billing information into another. Simply enter test results into DrugPak as usual, then run DP Billing at the end of your billing cycle. Sharp, professional invoices are produced effortlessly. Invoices can then be placed in window envelopes and mailed directly to your customer. Then import DP Billing accounts receivable records into your QuickBooks, PeachTree or other accounting software.



- ✓ Reduces labor by creating invoices from existing drug testing records. Completely eliminates double-entry into other software invoicing programs.
- ✓ Eliminates billing errors introduced using manual entry methods.
- ✓ Supports virtually any pricing structure. DP Billing handles different pricing structures for each client including per-test fees, positive charges, lab charges, collection charges, on-site charges, administrative fees, per-hour fees, physical exams, discounts, and other services.
- ✓ Exports G/L account totals or complete invoice details to Quickbooks or PeachTree to complete the A/R process. Other accounting packages may be interfaced upon request.
- ✓ Supports the bill-to-Parent company option that is useful for billing collections and MRO services to other TPAs and MROs.
- ✓ Installs in minutes and is the perfect accessory to streamline any TPA/MRO business.

#1

Our commitment to customer satisfaction, service, and support has made **DrugPak** the leader in drug testing management software. Try it for 30 days with no obligation. Free training is included to ensure your success!

Software that *works*, support that really *helps*.

## Software that works, support that really helps.

Professional invoices are easy and fast with the DP Billing Module. It's simply a matter of entering the pricing and then calculating invoices for printing!

Your return address or company logo image appears at the top.

Your client's address appears on the top left, ready to be inserted into a window envelope.

Charge for products and services other than drug and alcohol tests. Charge for physical exams, after-hours tests, administration fees, test kits, and more.

Every listing contains the detail that you specify including date of charge and description.

**Scanlon Associates**  
 125 Hoy Street, State College, PA 16801 (800) 321-7826

**Attention:**  
 John Wasson  
 Practice Demo Company  
 123 Hoy St.  
 State College, PA 16801-2829

Invoice  
 Billing Period: From 9/1/02 To 9/30/02

| Invoice Date | Invoice # | Account Code | Payment Terms | TOTAL DUE |
|--------------|-----------|--------------|---------------|-----------|
| 09/30/2002   | 1         | DEMO         | Net 30 days   | \$575.00  |

| Date  | Description                    | D/A | Details                     | Qty  | Unit | Amount   |
|-------|--------------------------------|-----|-----------------------------|------|------|----------|
| 9902  | After-hours On-Site Collection |     | Arron Bower, 199-99-9999    | 1.00 |      | \$75.00  |
| 9702  | Physical Exam                  |     | Bill Beaten, 388-88-8888    | 1.00 |      | \$120.00 |
| 9802  | Post-accident Test             | D   | Arron Bower, 199-99-9999    | 1.00 |      | \$45.00  |
| 9702  | Pre-Employment                 | D   | Bill Beaten, 388-88-8888    | 1.00 |      | \$55.00  |
| 9902  | Random Selection               | D   | Arron Bower, 199-99-9999    | 1.00 |      | \$35.00  |
| 91002 | Random Selection               | D   | Melinda Palmer, 111-11-1111 | 1.00 |      | \$35.00  |
| 92002 | Random Selection               | D   | Andy Jackson, 255-55-5555   | 1.00 |      | \$35.00  |
| 92002 | Random Selection               | D   | Henry Campbell, 777-77-7777 | 1.00 |      | \$65.00  |
| 91702 | Random Selection               | A   | Melinda Palmer, 111-11-1111 | 1.00 |      | \$25.00  |
| 92302 | Random Selection               | A   | Arron Bower, 199-99-9999    | 1.00 |      | \$25.00  |

Use any reference needed including to whom the service was given. Custom settings allow you to choose any field from the employee record and test result for a reference of the charge. Other common choices include collection site, specimen ID, or location.

DP Billing is the most popular add-on module for the DrugPak Software Suite. Its simplicity, labor savings, and ability to accommodate nearly any billing structure makes it invaluable for the busy TPA/MRO business. Dramatically improve billing accuracy while reducing the amount of time spent creating invoices.

30-day  
 Free Trial on all  
**DrugPak** Modules.

Training Included with Trial!

800.321.7826

www.drugpak.com

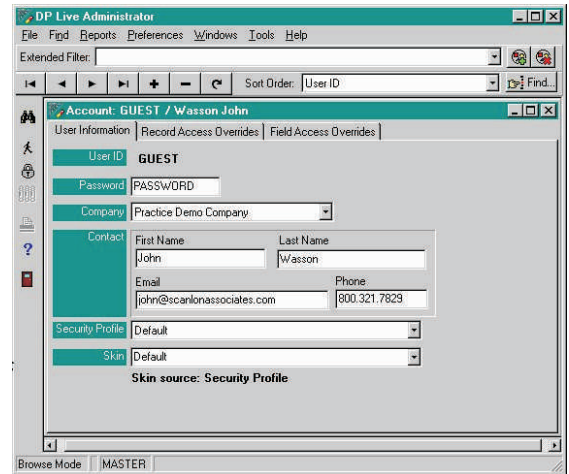
sales@scanlonassociates.com

# Scanlon Associates Drug Pak Software Suite

Premier Drug and Alcohol Testing Management

DP Live offers Internet access to test results, employee data, collection site info, and random selection lists via secure Internet connection. Clients can review new test results, lookup test histories, view random selection lists, find collection sites, add/delete/modify employee data, and review random pools. When used with DP Informer, clients can receive an email informing them new results are waiting, click on a link, and sign in!

## Internet Access for Customers With DP Live



- ✓ You control access rights. You choose what users can see and modify.
- ✓ Module includes full SSL encryption which assures privacy. DP Live is safer and more secure than any other method of reporting test results--more secure than phone, mail, or fax.
- ✓ Integrates seamlessly with your existing website. Just add a link to your current home page. Colors and logos can be matched for a consistent look and feel for web visitors.
- ✓ DP Live is maintenance free. Simply install, configure, and set up user accounts. There is nothing more to do as results that are posted in the DrugPak Main Module are immediately available through DP Live.
- ✓ Obtain new clients by offering the same services that were only previously available through the largest providers.
- ✓ Co-brand your services. Do you provide MRO and TPA work to other drug testing service providers? Customize DP Live so that when their customer logs into your DP Live, your partner's logo appears instead of yours.

DP Live requires continuous connection to the internet such as T1, DSL, or cable, and firewall software. Web server software is included.

#1

Our commitment to customer satisfaction, service, and support has made **DrugPak** the leader in drug testing management software. Try it for 30 days with no obligation. Free training is included to ensure your success!

Software that *works*, support that really *helps*.

## Software that works, support that really helps.

### List of all new test results

Users click on this magnifying glass to view information about the donor and testing history.

| Participant                   | Collection Date | Drugs/Alc | Test Type          | Status   |
|-------------------------------|-----------------|-----------|--------------------|----------|
| Melinda A. Palmer 111-11-1222 | 03/16/2002      | Drugs     | Random Selection   | Negative |
| Melinda A. Palmer 111-11-1222 | 03/16/2002      | Alcohol   | Random Selection   | Negative |
| Aaron Bowers 199-99-5463      | 03/17/2002      | Drugs     | Random Selection   | Negative |
| Aaron Bowers 199-99-5463      | 03/16/2002      | Alcohol   | Random Selection   | POSITIVE |
| Andy Jackstone 255-55-5555    | 08/02/2002      | Drugs     | Random Selection   | Negative |
| Henry Campbell 666-66-6666    | 03/16/2002      | Drugs     | Random Selection   | POSITIVE |
| Bill Bradley 656-66-3212      | 03/03/2002      | Drugs     | Pre-Employment     | POSITIVE |
| Aaron Bowers 199-99-5463      | 03/05/2002      | Drugs     | Post-accident Test | Negative |

Users click on this magnifying glass to view or print a detailed result letter.

With the proper permissions, the client may add/delete/modify employee records. Specific fields may also be set to read-only or made invisible depending on your needs.

Participant ID 1 (automatic)

Name:  Other ID:

Street1:  SSN/SIN:  (000-xx-xxxx)

Street2:

City, State, Zip:  Include in Randoms:

Phone:  In/active:

Home Base:  Hire Date:  (mm/dd/yyyy)

Term Date:  (mm/dd/yyyy)

Occupation:  DOT:

Pool Group:  Physical Exam Date:  (mm/dd/yyyy)

Notes:

License #:

State:

Exp. Date:

Print employee lists and pool lists. Track and report on different parameters such as next physical due date.

| Main                        | Company  | Participants | Results | Collection Sites   |
|-----------------------------|--|--------------|---------|--|
| <b>Collection Site List</b> |  |              |         |  |
| (ALT)                       | <b>Altoona General</b> <a href="#">[MAP]</a>             |              |         | Contact: Barbara Hoffman<br>Phone: (814) 944-2252<br>Fax: (814) 944-2524                             |
|                             | 620 Howard Avenue<br>Altoona, PA 16601-4899              |              |         | Notes: <b>Open for collections 24/7 No appointment necessary \$16.00 Drug \$19.00 BAT</b>            |
| (GRE)                       | <b>Greater Lewiston Hospital</b> <a href="#">[MAP]</a>   |              |         | Contact: Robert Hengert<br>Phone: (717) 248-3922<br>Fax: (717) 248-3938                              |
|                             | 400 Highland Avenue<br>Lewistown, PA 17044               |              |         | Notes: <b>Open for collections M-F 7 AM - 9PM \$22.00 Drug \$10.00 BAT On-Site Post Accident tes</b> |
| (PHL)                       | <b>Philadelphia Medical Center</b> <a href="#">[MAP]</a> |              |         | Contact: Dan Davidson<br>Phone: (215) 685-2342<br>Fax: (215) 685-8374                                |
|                             | 4838 Osage Ave.<br>Philadelphia, PA 15240-2342           |              |         | Notes: <b>Open for collections 24/7 Call for appointment \$16.00 Drug \$19.00 BAT</b>                |

Search for collection sites by zip code, area code, or city. Print full driving directions by clicking on the MAP link.

30-day  
 Free Trial on all  
**DrugPak** Modules.

Training Included with Trial!

800.321.7826

www.drugpak.com

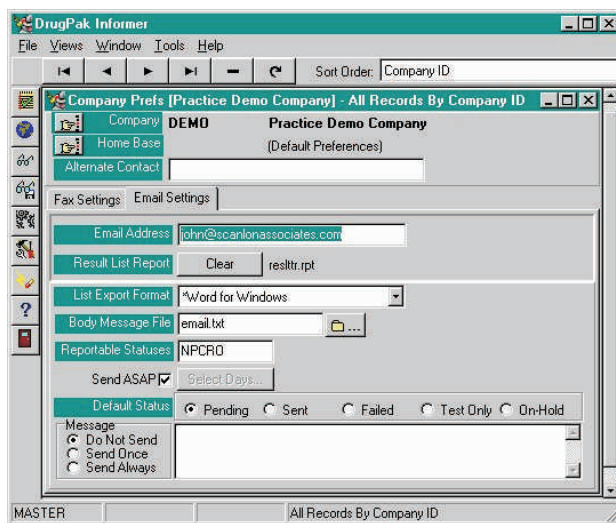
sales@scanlonassociates.com

# Scanlon Associates Drug Pak Software Suite

Premier Drug and Alcohol Testing Management

## Send Test Results via Fax or Email with DP Informer

DP Informer is the fastest way to notify your customers of test results via email and fax. DP Informer frees your time by eliminating multiple phone calls and manual fax transmissions. With email, there is never a busy signal and the message is transmitted directly to the recipient. When faxing results, DP Informer sends the results information later if your customer's fax is busy. Stop making hours of phone calls every week and let your computer do the work!



- ✓ Send drug and alcohol test results via fax and/or email. Eliminate telephone calls, manual faxes, and mail.
- ✓ Configure each customer's preferences as needed. Choose only to send certain test types, only negatives, or use custom filters.
- ✓ Choose from different types of report formats. Select short multiple listings per page or a detailed one page result report which meets DOT reporting requirements.
- ✓ Send results to multiple contacts within one company. For example, send location specific results to each location DER and all results to the company's headquarters.
- ✓ Email results as attachments. Popular formats are MS Word, Acrobat, Excel, HTML, and RTF. Your client simply opens the email attachment and prints the results. Data formats are also available if the client would like to import the results into their DrugPak or another system altogether.
- ✓ Faxes and emails are created and sent in batches. Simply choose "generate" after entering new results into DrugPak, then click "send" to transmit one or hundreds of test results.

#1

Our commitment to customer satisfaction, service, and support has made **DrugPak** the leader in drug testing management software. Try it for 30 days with no obligation. Free training is included to ensure your success!

Software that *works*, support that really *helps*.

## Software that works, support that really helps.

DP Informer's task list manager provides instant status information about all scheduled, on-hold, attempted, and successful transmissions. Release on-hold results, resend results, and remove successful transmissions using the task manager.

| Task | Status | SchDate*   | SchTime* | Company Name                 |
|------|--------|------------|----------|------------------------------|
|      |        | 10/17/2002 |          | (DEMO) Practice Demo Company |
|      |        | 10/17/2002 |          | (DEMO) Practice Demo Company |
|      |        | 10/18/2002 | 05:09 pm | (DEMO) Practice Demo Company |
|      |        | 10/18/2002 | 05:09 pm | (DEMO) Practice Demo Company |

The client preferences screen allows you to individually customize transmission methods. In the example (right), this client will receive email with the results attached as an Adobe Acrobat file, with each result being an individual page that may be printed and stored in the employee file. Multiple results per page is also a popular option.

This client is also setup to receive non-DOT tests which are not positive. DP Informer is very flexible for the specific needs of each of your clients.

|                               |                              |
|-------------------------------|------------------------------|
| Company                       | (DEMO) Practice Demo Company |
| Home Base                     | (Default Preferences)        |
| Alternate Contact             |                              |
| Extra Result Filter           | dot<>TRUE AND status<>'P'    |
| Fax Settings   Email Settings |                              |
| Email Address(es)             | john@drugpak.com             |
| Body Message File             | email.txt                    |
| Export Class                  | Readable/Printable Document  |
| File Format                   | Adobe Acrobat (PDF)          |
| Result List Report            | resltr.rpt                   |

**ATTENTION:**

John Wasson  
 Practice Demo Company  
 123 Hoy St.  
 State College, PA 16801-2829

Company: Practice Demo Company (DEMO)  
 Participant: Melinda Palmer  
 Participant ID: 3  
 SSN: 111-11-1111

**Results of Controlled Substance Test**

Test Type: Random Selection - Primary  
 Record Status: Negative  
 Collection Date/Time: 09/10/2002 09:15  
 Batch ID: R 000 1000  
 Specimen ID: 36345345645YQWRTHSOR  
 Specimen Collector: Jaak The Collector  
 Collection Site: Pittsburgh Center For Health  
 23 10th St.  
 Pittsburgh, PA 15243-2315  
 Laboratory: Lab Testing Industries  
 45 Polestar Pike  
 Pittsburgh, PA 15229-3888  
 Medical Review Officer: Bob Moset, MD MRO LTD DME ETS  
 MRO Verification Date: 09/10/2002  
 Date C/C Received: 10/8/02

| Substance Tested                  | Result   |
|-----------------------------------|----------|
| Amphetamines expanding            | Negative |
| Cocaine expanding field           | Negative |
| Marijuana expanding field         | Negative |
| Phencyclidine expanding the field | Negative |
| Opiates expanding the field       | Negative |

Example result letter (left): Clear, concise, and easy to understand test results offer professional appearance to your correspondence.

DP Informer provides drug and alcohol test results to your customers fast. Work less, decrease reporting time, and move ahead of your competition with this time-saving module.

30-day  
 Free Trial on all  
**DrugPak** Modules.

Training Included with Trial!

800.321.7826

www.drugpak.com

sales@scanlonassociates.com